

***Welcome To
Red River's***



**VOICE
RESPONSE**
*24-Hour Access
To Your Accounts!*

EZ4040 is available
24 hours a day,
seven days a week so you
can make transactions or
get account information
whenever or wherever
you want! All you have
to do is dial!

LOCAL:

(580) 477-4040

TOLL FREE:

1-800-211-6740

Before calling, have your account number and 4 digit authorization code ready. Please press # after you enter your account number and after your authorization code.

DIAL (580) 477-4040 OR 1-800-211-6740

MENU

1 - For EZ4040

**3 - For Sample
Payment Calculator**

- To End Call

EZ4040 MAIN MENU

**1 - Account
Information**

**2 - Transfers
& Withdrawals**

**3 - Special
Services**

**4 - Change
Pin Number**

1 - Checking Information

- 1 - Balance
- 2 - Last Five Drafts
- 3 - Specific Check
- 4 - Last Five Transactions
- 5 - YTD Dividends
- 6 - Prior YTD Dividends
- 7 - Transfers
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

2 - Savings Information

- 1 - Balance
- 2 - Last Five Deposits
- 3 - Last Five Withdrawals
- 4 - YTD Dividends
- 5 - Prior YTD Dividends
- 6 - Transfers
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

4 - Loan Information

- 1 - Balance
- 2 - Payoff Amount
- 3 - Payment Information
- 4 - Finance Charge
- 5 - Last Ten Transactions
- 6 - Transfer
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

**5 - Certificates and IRA
Information**

- 1 - Balance
- 2 - Dividend Rate and Maturity Date
- 3 - Last Five Deposits
- 4 - YTD Dividends
- 5 - Prior YTD Dividends
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

1 - Same Account Transfer

- 1 - Share to Share
- 2 - Share to Loan
- 3 - Loan to Share
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

2 - Cross Account Transfer

- 1 - To Transfer to Another Members Account
- 2 - To Transfer to Another Members Login
- 3 - To Transfer from your Loan to Another Members Account
- 4 - To Transfer from Another Members Account
- 5 - To Transfer from Another Members Loan to your Account
- 6 - To Transfer from Another Members Account to your loan
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

3 - Withdrawal by Check

- 1 - For Withdrawal by Check from share Account
- 2 - For Withdrawal by Check from Loan
- * - Return Previous Menu
- 0 - Return EZ4040 Menu
- # - To End this Call

1 - Stop Payment

- * - Return to Previous Menu
- 0 - Return to EZ4040 Menu
- # - To End this Call

1 - Continue

- 2 - Return to Main Menu

Quick Tips

- Disconnect Call

* - Previous Menu

** - Play Next Group of Entries/Help

99 - Play Same Group of Entries Again

0 - To Return to EZ4040 Menu

All amounts are entered without a decimal point (Example: enter 2500 for \$25.00)

For current rates and fees, please visit us at www.redriverfcu.com, and click on the rates and fees tab.

RedRiver

Community Credit Union

"We're Right There With You"

www.redriverfcu.com