

Red River Federal Credit Union's Commitment to Security

Each year more and more Americans have their identity stolen and the staff and management of Red River Federal Credit Union (RRFCU) want to give you the information you need to help protect yourself against identity theft. RRFCU cannot guarantee that your ID will never be stolen, but Red River Federal Credit Union will NEVER request personal information by email or text messaging including account numbers, passwords, personal identification information or any other confidential member information.

Computer Security:

www.onguardonline.gov

Federal Trade Commission:

www.ftc.gov/bcp/edu/microsites/idtheft

FDIC Consumer Alerts:

www.fdic.gov/consumers/consumer/alerts

United States Department of Justice:

www.usdoj.gov/criminal/fraud

NACHA Fraud Resources:

<https://www.nacha.org/Fraud-Phishing-Resources>

US Department of Homeland Security:

<http://www.us-cert.gov/home-and-business/>

Federal Communication Commission - Business Cyber-planner:

<http://www.fcc.gov/cyberplanner>

Protecting Personal Information: A Guide for Business

<https://www.consumer.ftc.gov/articles/0272-how-keep-your-personal-information-secure>

Business Peer to Peer File Sharing:

<https://www.consumer.ftc.gov/articles/0016-p2p-file-sharing-risks>

Protecting the Consumer:

<https://www.ftc.gov>

Consumer Action: Complaints

<https://www.usa.gov/consumer-complaints>

FDIC Consumer Protection

<http://www.fdic.gov/consumers/>

Verify Personal Credit Information

<https://www.annualcreditreport.com>

CHECK YOUR CREDIT

Any consumer can request one free copy of his or her credit report per year. Reviewing your credit report can help you find out if someone has opened unauthorized financial accounts, or taken out unauthorized loans, in your name.

Contact the three major credit bureaus:

• Equifax

PO Box 105069

Atlanta, GA 30349-5069 www.equifax.com

• Experian

PO Box 2002

Allen, TX 75013-0949 www.experian.com

To order a report: (888) 397-3742

To report fraud: (888) 397-3742

• Trans Union

PO Box 1000

Chester, PA 19022 www.transunion.com

To order a report: (800) 916-8800 or To report fraud: (800) 680-7289

Additional Resources

The following links are provided solely as a convenience to our Business/Commercial Online Banking clients. RRFCU neither endorses nor guarantees in any way the organizations, services, or advice associated with these links. RRFCU is not responsible for the accuracy of the content found on these sites.

Caution-By clicking on the links below you will be leaving RRFCU's secure website.

Identity Theft, Privacy, and Security Publications for Businesses

<http://www.business.ftc.gov/privacy-and-security>

OnGuard Online - Learn how to avoid Internet fraud, secure your computer, and protect your personal information.

<http://www.onguardonline.gov/>

National Institute of Standards and Technology (NIST)'s – Computer Security Resource Center

<http://www.nist.gov/>

SANS (SysAdmin, Audit, Network, Security) Institute's Twenty Most Critical Internet Security Controls

<http://www.sans.org/critical-security-controls/>

U.S. Computer Emergency Readiness Team

<http://www.us-cert.gov/>

Carnegie Mellon Software Engineering Institute's CERT Coordination Center !6

<http://www.cert.org/>