

RedRiver  
Federal Credit Union



AUDIO  
RESPONSE  
TELLER  
[ART]

**580-477-4040**  
**1-800-211-6740**

Check Balances, transfer funds and  
make loan payments 24 hours, 7 days  
a week at your convenience!

#### **MENU OPTION**

- ## Return to previous page
- 96 Change PIN number
- 98 Terminate Call
- 99 Repeat Menu Options

#### **MAIN MENU**

- 01 Transactions Menu
- 02 Balance Inquiry Menu
- 03 Draft Inquiry Menu
- 05 Dividend and Interest Menu
- 06 Rates and Services Menu
- 07 Other Options Menu

#### **01 TRANSACTIONS MENU**

- 01 Share to share transfer
- 02 Share to loan transfer
- 03 Loan advance to an account
- 04 Loan advance by check
- 05 Check Withdrawal from share account
- 06 Share to other member share transfer
- 07 Share to other member loan transfer

#### **02 BALANCE INQUIRY MENU**

- 01 Share draft balance
- 02 Share account balance
- 03 Loan balance
- 04 Certificate balance
- 05 IRA balance

#### **03 DRAFT INQUIRY MENU**

- 01 Cleared drafts
- 02 Draft deposits
- 03 Cleared drafts by draft number

#### **04 HISTORY MENU**

- 01 Share draft deposits
- 02 Share deposits
- 03 Share withdrawals
- 04 ATM transactions
- 05 ACH deposits
- 06 ACH withdrawals
- 07 Payroll deposits

#### **05 DIVIDENDS AND INTEREST MENU**

- 01 YTD dividends
- 02 YTD interest paid
- 03 Prior years YTD dividends
- 04 Prior years YTD interest paid
- 05 Last dividends amount

#### **06 RATES AND SERVICES MENU**

- 01 Lobby and loan hours
- 02 Drive thru hours
- 03 Voice response hours
- 04 Loan rates
- 05 Savings rates
- 06 Draft rates
- 07 Certificate rates

#### **07 OTHER OPTIONS MENU**

- 01 Calculate a loan payoff
- 02 Loan Amortization
  - 01 Calculate a payment amount for a loan
  - 02 Max. loan amount based on payment
- 03 Reorder checks
- 04 CD maturity date
- 05 Receive marketing information
- 06 Member voice mail
- 07 Current date and time